

Boulder Shelter for the Homeless

Job Description

Job title: Housing Retention Team Clinical Lead

Reports to: Chief Housing Officer

Status of position: Full Time – 40 hours/week

Job Summary:

Operating in partnership with Boulder Shelter Permanent Supportive Housing case managers, Clinica Family Health and other community agencies, the Housing Retention Team (HRT) provides supplementary in-home clinical services to address issues that frequently destabilize housing for those with extreme physical health/mental health/addiction impairments. When possible, these services will be integrated into each client's transition out of homelessness. The HRT Clinical Lead provides program supervision/coordination, direct clinical mental health services and will direct a team of collaborators to ensure delivery of quality clinical services.

Primary Responsibilities:

- Receive and review referrals and provide access to HRT services in a timely manner. Triage cases to determine status (emergent, urgent, routine) and make referrals for other services as appropriate.
- Organize and direct the work of HRT to ensure that services provided meet service definition standards and other internal standards of clinical care.
- Coordinate through regular communications and team meetings to track clients' status, review progress on treatment goals, develop work plans and ensure quality care.
- Assist with staff interviewing and hiring as needed to expand the HRT
- Provide HRT training and onboarding for new team members as needed
- Oversee the timely completion of monthly program reports
- Act as agency representative at interagency meetings of providers as assigned
- Other responsibilities as assigned

Qualifications, Skills & Abilities:

- Must be licensed for independent clinical practice in Colorado (LCSW [preferred], PhD/PsyD in the field of psychology/social work, LPC, LMFT).
- Valid driver's license required
- At least two years of experience in working with persons with severe and persistent mental illness or related field
- Working knowledge of Medicaid/Medicare regulations
- Clinical experience in homelessness and substance abuse preferred

- Demonstrate leadership and effective interpersonal skills in working with clients, clinical staff, members of the community
- Experience coordinating complex care across various agencies to serve clients with multiple areas of need
- Strong organizational skills; ability to problem solve
- Great communication, ability to take direction and prioritize tasks
- Represent the Boulder Shelter for the Homeless in alignment with the mission and core values: treat all with dignity, offer support and opportunity, achieve results through competence and creativity, and practice responsible stewardship
- Must be able to remain in a stationary position for long periods of time, exchange information, and move about work spaces. Must be able to ambulate in non-accessible settings (for instance: stairs) in order to serve clients.
- Represent the Boulder Shelter for the Homeless in alignment with the mission and core values: treat all with dignity, offer support and opportunity, achieve results through competence and creativity, and practice responsible stewardship

The Boulder Shelter for the Homeless is an Equal Employment Opportunity Employer

Compensation: \$67,000-\$83,000 per year

Competitive benefits package: health, dental, life and disability insurance, retirement plan, paid time off, sick leave, and subsidized ECO Pass.

To apply: Send resume and cover letter to Chad Molter, chad@bouldershelter.org