### Boulder Shelter for the Homeless

Shelter → Support → Housing





**MAY 2023** 

### And Now a Word from Our Customers ...

Every spring there is an event at the Shelter that feels like it's halfway between taking a final exam and opening birthday presents: *our Annual Client Survey*.

This is a really. big. deal. for us.

This is when we find out how our residents feel about what we're doing. Moreover, it is one of the clearest indications we can get whether we're providing the services they need, in a way that is most appropriate for them.

# And we are over the moon about this year's results.



Clients responded anonymously to the survey, and they were asked to circle the number that most closely describes their response to the statement.

5 means "strongly agree" and 1 "means strongly disagree." Of the 64 folks who took the survey, these are the response averages for 6 key questions:

I feel safe at the Shelter	3.98/5
I think the rules at the Shelter are reasonable	4.48/5
The Shelter offers the services I need	4.36/5
Overall, my stay at the Shelter has improved my situation	4.23/5
Staff is knowledgeable and resourceful	4.21/5

These are solid results from some of the people who know us best. They stress the compassion and expertise of our staff and the effectiveness of our programs. Another point of pride for us is that *each of those ratings increased significantly from last year*, a result of our efforts to "do the good things better."

No results are perfect, and we take client suggestions and complaints very seriously. For example, the survey contained the question: "How would you change services to better meet your needs?" The two most common answers were, "Less of a wait for housing/More housing opportunities," and "More access to Case Management." In a sense, those answers were a win for us as well: they are exactly the areas we've been beefing up and for which we are energetically fundraising going forward.

So, with those recommendations on board, we'll move into the next year, optimistic that we will be able to improve our scores once again.

Even more importantly, we'll work to make sure that this year's respondents don't have a chance to answer this survey next year, because they'll be in their own safe and stable homes.



Which Innovative Programs Help People Exit Homelessness?

### Our April Shelter Results

- In April the Shelter helped 15 people exit homelessness
- 8 people exited into permanent housing and 7 exited through Coordinated Entry.

- When people exit through Coordinated Entry, they may be reunified with family or support systems, receive short-term rental assistance, help with landlord communication, legal, and other assistance.
- This helps keep people from entering longterm homelessness. In effect, we're stopping homelessness before it starts.





- We served 9,124 meals.
- Our amazing kitchen staff and volunteers made sure that each client had breakfast and dinner during their stays at the Shelter.
- We had 4,562 bed nights.
- Bed nights is the total number of occupied beds for the month. *This means a nightly* average of 152 people who weren't sleeping in Boulder parks, paths, or encampments.

### Shelter Benefit Concert at Boulder Theater!



Click The Arrow Below to Watch the Video





# Check Out The Lineup of Nationally Recognized Musicians!



Brian McCrae - Drums

<u>Jesse Garland</u> - Vocals

Paul McDaniel -Bass

Tyler Adams - Keyboards

#### Timeless pop and classic rock hits from Elton John, David Bowie, Foo Fighters, along with Latin-inspired original pieces!

Calling all Shelter supporters, music lovers, and the entire community to come together to support the Boulder Shelter in our mission to create real solutions to homelessness in Boulder County!

Can't Attend? You can scan to Donate!

ADMISSION IS FREE -DONATIONS ARE TAX DEDUCTIBLE



### Invite Your Friends - Please Share Far and Wide!

Let us know you're coming and leave a message for other attendees! Scan Here





We Adore our Supporters! See You at the Concert!



### A Convo With the Man Behind the Music

# Meet David Williard - our host for the concert

Long-time musician and nonprofit supporter David Williard is doing a benefit concert for the Boulder Shelter on the occasion of his fiftieth birthday. We spoke to him about the event.

# How'd you come up with the idea of a concert?

I've been a professional musician for most of my adult life. And as my 50<sup>th</sup> birthday came around, I thought, "I need to do something big – do a special show." And the Shelter came up to the top of my list as a place I wanted to support.

#### Why us?

I think one of the things that everybody can get behind is an organization like the Shelter. It takes a Housing First approach – providing shelter and then trying to work on other challenges that people are dealing with. That's really the best way to help people – it's the humane and practical approach to the issue of homelessness.



David Williard in the studio

#### Why should someone come to the concert?

It'll be a great show! We have put together a band of professional musicians who tour nationally. For example, the bassist plays with String Cheese Incident, and the drummer plays with the Kyle Hollingsworth Band. The music will be a mix of Latin-flavored songs, pop, funk, and classic rock – danceable songs from many genres. *And you'll get to be at the historic Boulder Theater – for free!* 

#### And if someone can't come?

We're arranging for the concert to be live streamed over YouTube and <u>Volume.com</u>, and there will be a way to donate online if you want to support the Shelter' work.

**See The Event Home Page** 

#### **Thank You for Supporting Us!**

# The Boulder Shelter began as a grassroots community effort to address homelessness in our community.

We are ever-mindful and grateful for the ongoing support of our community, and the active involvement by our volunteers and donors. We make a meaningful difference every day and we-literally-could-not-do-it-without-vou!

Donate



Volunteer

### Is There Anything else I Can do to Help?



Does your employer offer gift matching programs where you can deduct directly from your paycheck?

Many programs, like Benevity allow individuals to double or triple their donations.

Employees can make onetime donations or set up recurring donations from their payroll in minutes.

To learn more about Benevity and how it works, check out their website **here**.



#### Sign Up for King Soopers Community Rewards

This program makes giving easy by donating to local organizations based on the shopping you do every day.

Once you link your card to the Boulder Shelter, all you have to do is shop at King Soopers and swipe your Shopper's Card.

Make a donation with every purchase at no cost to you!

**Learn more** 



### What's The HOME TEAM?

We lovingly refer to our monthly recurring donors as The Home Team ♥

Recurring donations help us build a solid footing for our mission to help people exit homelessness. ⊕

What it does for you is offer a "set it and forget it" option for your giving!

You can donate any amount and set it for a recurring payment **here.** 

#### **Find Us Online**







WWW.BOULDERSHELTER.ORG

Boulder Shelter | 4869 N. Broadway, Boulder, CO 80304

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