

# **Boulder Shelter for the Homeless**

Job Description

Job title: Housing Retention Team (HRT) - Behavioral Health Clinician

Reports to: Housing Retention Team Clinical Lead

Status of position: Full Time – 30 hours per week

#### Overview:

The Boulder Shelter for the Homeless (BSH) has provided homeless services for nearly 40 years. More recently, BSH has rapidly expanded its impact by partnering with a variety of housing providers and funders in executing Permanent Supportive Housing programing throughout Boulder County. Permanent Supportive Housing (PSH) provides housing and in-home supportive services to the Community's most vulnerable and at risk individuals. In partnership with the City of Boulder, BSH is developing a Clinical Housing Retention Team that is intended to supplement existing tenant supportive services with in-home clinical services to individuals with a high acuity of need resulting in behaviors/symptoms that are a threat to their housing stability and overall well-being.

# Job Summary:

Operating in partnership with Boulder Shelter Permanent Supportive Housing Case Managers, Clinica Family Health and other community agencies, the Housing Retention Team (HRT) is modeled after the Assertive Community Treatment (ACT) concept. HRT will provide supplementary in-home clinical services to address issues that frequently destabilize housing for those with extreme physical health/mental health/addiction impairments. When possible, these services will be integrated into each client's transition out of homelessness. The HRT Behavioral Health Clinician provides direct clinical mental health services to clients that are placed in supportive housing programs, primarily through the Boulder Shelter for the Homeless, with histories of chronic homelessness.

## **Primary Responsibilities:**

- Receive and review referrals from HRT Clinical Lead and provide access to HRT services in a timely manner. Triage cases to determine status (emergent, urgent, routine) and make referrals for other services as appropriate.
- Conducts mental health assessments, psychotherapy, and crisis intervention to clients who are participants of the Housing Retention Team program.
- Act as agency representative at interagency meetings of providers as assigned.
- Completes timely and thorough documentation of all clinical encounters through the EHR system

- Communicates with PSH Case Managers and Housing Retention Team Clinical lead about the status and progress of clients on their caseload.
- Works collaboratively with the Permanent Supportive Housing Case Managers, Clinica Outreach Nurse, and peer support specialists to coordinate care and meet the complex needs of clients who are a part of the HRT program.
- Meets weekly with HRT Clinical Lead for clinical supervision.
- Attends weekly staff meeting with Permanent Supportive Housing team to keep up to date on issues with clients.
- Other responsibilities as assigned.

### Qualifications, Skills & Abilities:

- Master's degree in social work, counseling, or related field
- Licensed LCSW, LPC, or LMFT. If not licensed, must already be registered with DORA as a candidate for licensure (i.e. LSW, LPCC, or MFTC)
- Valid driver's license required for travel to clients' residences
- At least two years of experience in working with persons with severe and persistent mental illness or related field
- Working knowledge of Medicaid/Medicare regulations and billing procedures
- Clinical experience in homelessness and substance abuse preferred
- Demonstrate leadership and effective interpersonal skills in working with clients, clinical staff, members of the community
- Experience coordinating complex care across various agencies to serve clients with multiple areas of need
- Strong organizational skills; ability to problem solve
- Great communication, ability to take direction and prioritize tasks
- Must be able to remain in a stationary position for long periods of time, exchange information, and move about work spaces. Must be able to ambulate in non-accessible settings (for instance: stairs) in order to serve clients.
- Represent the Boulder Shelter for the Homeless in alignment with the mission and core values: treat all with dignity, offer support and opportunity, achieve results through competence and creativity, and practice responsible stewardship

The Boulder Shelter for the Homeless is an Equal Employment Opportunity Employer

Compensation: \$29-\$35 per hour

Competitive benefits package: health, dental, life and disability insurance, retirement plan, paid time off, sick leave, and subsidized ECO Pass.

To apply: Send resume and cover letter to Robyn Steuber, robyn@bouldershelter.org