



Boulder Shelter for the Homeless

Job Description

Job title: Housing Focused Shelter Program Staff

Reports to: Program Supervisor

Status of position: Part Time or Full Time

Primary Responsibilities:

- Work as a team member with other staff and volunteers to maintain a safe, calm and supportive environment for the homeless adults in our community
- Provide information to residents on Shelter programs and other available community resources
- Enforce Shelter policies and boundaries in a consistent manner
- Complete all required shift paperwork and exchange pertinent information with other staff members verbally and in the written communication log
- Attend weekly supervision meetings and Tuesday staff meetings
- Handle multiple tasks and work productively in an environment where there are frequent interruptions
- Perform duties including resident intake process, answering the phone, answering the door, assisting residents with basic needs, making appointments for residents with in-house service providers, resident storage calls, posting resident messages, taking donations, giving tours, and other duties as assigned.
- We are a housing-focused shelter, and Program Staff have the opportunity to play a supportive role for our residents in their trek towards housing.
- The Shelter is a supportive learning environment with opportunity for upward advancement.

Qualifications:

Desire to work with the homeless population and ability to work in a fast-paced environment. High school diploma. Must be able to attend weekly staff meeting every Tuesday morning from 9:30 – 11:00am. Must be able to do at least one overnight shift (11:30 – 8:30am) per week. Ability to remain calm and respond quickly to a crisis. Willingness to work early-morning and late-night hours, including weekends and holidays. Must work 80% of scheduled shifts. Requires standing for long periods of time. Basic computer skills. Bilingual/Spanish speakers encouraged to apply.

The Boulder Shelter for the Homeless is an Equal Employment Opportunity Employer

Compensation: \$20.95 - \$21.95/hr + \$1.50/hr for bilingual/Spanish speakers

Competitive benefits package: health, dental, life and disability insurance, retirement plan, paid time off, sick leave and subsidized ECO Pass.

To be considered for this position please send your resume and cover letter to Molly at molly@bouldershelter.org